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THE WISE CHOICE IN
MANAGING CARE &
CONTROLLING COSTS





CASE MANAGEMENT SERVICES

Telephonic Case Management

Our highly-skilled registered nurses (RNs) understand the importance of bringing early medical intervention to any case, no matter the type of claim. They take charge while partnering with you, the customer, to help control costs and facilitate an expeditious return to health and pre-injury activity for your employee. These services are provided telephonically.

Catastrophic Case Management

This service is designed for catastrophic and long-term illnesses, which can generate staggering emotional and financial costs. This program includes; assessment, planning, intervention, and follow-up evaluations. Our ultimate goal is to provide quality care at a reasonable cost!

Medical On-site Case Management

TQ Consultants' on-site disability management service can be the first response to an injury or illness or may be the result of an identified need during the telephonic process. The benefits of on-site case management include;

- Evaluation of current medical status and appropriateness of treatment plan
- Determination of contributing factors that may interfere or prevent recovery
- Implementation of goal-oriented treatment plans

Communication will involve all parties throughout the entire recovery process. Coordination of return to same job or alternate employment is offered through our vocational services.

ABOUT TQ CONSULTANTS

TQ Consultants offers an array of services in the areas of healthcare management and utilization, to meet the unique needs of property & casualty and health insurance companies.

We have an exceptional reputation in reducing unnecessary medical treatment and assuring that appropriate care is administered at reasonable cost.

We save you **time** and **money!**



VOCATIONAL SERVICES

Vocational Services are an integral part of the case management process. Our superior staff is Masters Level and has the appropriate credentials to handle any assignment. Working in concert with claims personnel and medical case management, we offer the following vocational services:

- Assessment
- Job analysis (written & video)
- Transferable skills analysis
- Testing
- Vocational counseling
- Labor market surveys
- Job readiness training
- Job development
- Job placement



The Wise Choice for Your Business!

MEDICAL BILL REVIEW

In light of the current economic business environment, it is critically important that your bills are processed accurately.

TQ Consultant's computer-assisted medical bill review and coding service puts needed information into your hands - information that will help you save money and increase your bottom line!

We consistently look for ways to maximize the efficiency of processing your bills and, as a result, we provide Electronic Data Interface (EDI). This will allow the customer to seamlessly transmit batch files of medical bills electronically, ensuring a quicker turnaround.



PEER REVIEW/IME

TQ Consultants has the ability and resources necessary to facilitate Peer Review Services. These services are delivered by a network of providers encompassing all appropriate board certified specialties.

TQ Consultants, through its network of providers, offers an Independent Medical Evaluation (IME) program. This program has assembled an experienced and respected group of physicians who provide quality examinations and reports within a reasonable timeframe.

the wise choice in managing care and controlling costs.

OCCUPATIONAL HEALTH SERVICES

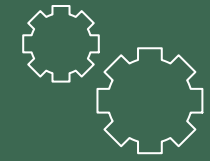
TQ Consultants' disability and occupational health professionals utilize their knowledge and experience to assist small to medium-sized employers with their healthcare needs. These onsite professionals specialize in worker's compensation, safety, and occupational health.

The following services are provided in partnership with the employer representative:

- Develop an early intervention case management program customized to meet your specific needs.
- Improve the efficiency and quality of healthcare services to employees and applicants.
- Manage and reduce the costs associated with the new hire process as well as injuries and illnesses in the workplace.

INTERPRETING/TRANSLATING SERVICES

TQ Consultants offers Spanish/English interpretation and translation services. We recognize the importance of these services to our clients. Our bilingual staff is both culturally and linguistically knowledgeable and fluent in both languages. We also provide translation and interpretation services for many other languages, upon request.



OUR SERVICES:

- CASE MANAGEMENT
- VOCATIONAL SERVICES
- MEDICAL BILL REVIEW
- PEER REVIEW/IME
- OCCUPATIONAL HEALTH
- TRANSLATING/INTERPRETING

ABOUT THE OWNER

Trudy Quinn is the founder and president of TQ Consultants LLC, located in Exton, PA.

Founded in 1992, TQ Consultants is a managed care consulting firm specializing in medical case management and bill review services.

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